



The Hon. Robert Borsak MLC  
Chair  
Portfolio Committee No. 5 – Legal Affairs  
Parliament of NSW  
[budget.estimateds@parliament.nsw.gov.au](mailto:budget.estimateds@parliament.nsw.gov.au)

26 November 2021

Dear Chair

**Subject: Clarification of evidence/transcript for Budget Estimates hearing**

I write to advise of a clarification to evidence given by myself at the Budget Estimates hearing for Legislative Council Portfolio Committee No.5 – Legal Affairs, on Friday, 5 November 2021.

**Step Together call data**

Page 15, paragraph 5 of the transcript currently reads as:

*'Ms VAN DE ZANDT: Thank you, Minister. The hotline has received **5,113 calls** since it was launched in 2017 and that includes web chats as well. In addition to that, it has received 275,000 hits to the website so there are people who are wanting information obviously about far-right extremism who are concerned about family, friends, clients, neighbours who might be heading down the pathway to violent extremism. If a caller calls the hotline, as you would have experienced, Mr Secord, they have an opportunity to talk to one of our caseworkers to better understand some of the drivers of violent extremism. They are provided with information and support and also referral to relevant support and other agencies.'*

**This should be amended to:**

*'Ms VAN DE ZANDT: Thank you, Minister. **As of 30 September 2021**, the hotline has received **4,830 calls** since it was launched in 2017 and that includes web chats as well. In addition to that, it has received 275,000 hits to the website so there are people who are wanting information obviously about far-right extremism who are concerned about family, friends, clients, neighbours who might be heading down the pathway to violent extremism. If a caller calls the hotline, as you would have experienced, Mr Secord, they have an opportunity to talk to one of our caseworkers to better understand some of the drivers of violent extremism. They are provided with information and support and also referral to relevant support and other agencies.'*

Yours sincerely,

Pia van de Zandt  
**A/Executive Director  
Strategy and Programs**