

BUDGET ESTIMATES 2021-2022

ICAC response to questions on notice

Portfolio Committee No. 1 – Premier and Finance

Hearing: 21 April 2022

QUESTION	ICAC RESPONSE
<p>The Hon. MARK LATHAM: In your 35-year history, how many times have you bailed out once you have started a public inquiry?</p> <p>PETER HALL: None in my time.</p> <p>The Hon. MARK LATHAM: None?</p> <p>PETER HALL: Not in my time, in my tenure. But you said 34 years, and I cannot stretch—</p> <p>The Hon. MARK LATHAM: On notice, can I get an answer? I am interested in that. In 35 years, how often have you bailed out once a public inquiry starts?</p>	<p>This question was answered by Roy Waldon - see pp 78-79 of the transcript.</p>
<p>The Hon. PENNY SHARPE: I will follow up on some of those questions. Mr Hall, you talked about revising your KPIs, and I assume that means you had to revise them down in terms of the number of investigations. Can you give me a bit of detail about what the actual change to the KPIs has meant as a result of your funding situation?</p> <p>PETER HALL: I can tell you the effect of it but I cannot tell you the detail.</p> <p>The Hon. PENNY SHARPE: Sure.</p> <p>PETER HALL: Maybe somebody here has got the detail, but if not then we could supply it.</p> <p>The Hon. PENNY SHARPE: If you could take it on notice, that would be great.</p>	<p>In 2020, the Commission conducted a comprehensive review of investigation Key Performance Indicators (KPIs). The Commission reported on the review and its outcomes in its 2020/21 Annual report (see page 34). In summary, the following information outlines the changes made.</p> <ul style="list-style-type: none"> • The KPIs were not changed as a direct result of the Commission’s funding but to take into account how investigations have increased in complexity over the years and to apply a realistic timeframe for the completion of those more complex investigations. • The Commission implemented a two-tiered system of investigations based on the level of complexity (that is, standard investigations or complex investigations).

	<ul style="list-style-type: none">• This system more accurately reflects the time to properly complete an investigation.• All investigations commence as standard investigations.• The Investigation Management Group (IMG) may categorise an investigation as complex considering a number of factors.¹• Standard investigations have a KPI of 70% being completed within 16 months and complex investigations have a KPI of 70% being completed within 24 months.²• The Strategic Intelligence Review Unit (SIRU) develops intelligence and transforms it into actionable preliminary investigations, a painstaking and methodical process. The SIRU KPI was amended to realistically reflect the complexity of SIRUs work and workload.• The SIRU preliminary investigation KPI was amended from 80% closure in 240 days to 70% closure within 300 days.• Both new KPIs apply only to those investigations and SIRU preliminary investigations referred for investigation by the Commission's Assessments Section from 1 July 2020.
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¹ Including the number of persons of interest, timeframe of the conduct, complexity of the financial investigation, and volume of evidence.

² Previously all investigations, regardless of complexity, had a KPI of 80% being completed within 16 months.